

## Proceedings of the Managing Director

Sub : KWA- DBA- Ease of Doing Business - Simplifying procedure for New Water Connections- Orders issued.

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No. KWA/JB/DBA/14707/2017

Dated : 20/02/2019

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Read : Resolution No. 10799 taken in the 407<sup>th</sup> meeting of the Authority held on 28/11/2018.

### ORDER

Government of India has been ranking States based on the Ease of Doing Business and also in getting timely clearances. The States had been ranked based on the parameters in the Business Reform Action Plan (BRAP) that include ease in setting up business, dealing with construction permits, registration of property, labour compliances, trading across borders, enforcing contracts, infrastructure availability, finance and tax issues, inspection reforms, commercial e-courts and ease in existing business.

Department of Industrial Policy and Promotion (DIPP), Government of India has released an action plan for implementation of the recommendations on Ease of Doing Business. Accordingly, Government of Kerala through KSIDC has proposed to implement Online transformation of services – offering services online without any physical touch point for application submission, fee payment, downloading of certificates, etc and providing the facility for third party verification of approvals granted to an establishment.

Government of Kerala had directed KSIDC to undertake a study to reform the existing rules and Acts related to clearance procedures for starting an enterprise under the “Ease of doing Business” (EoDB) initiative in Kerala. Based on the recommendations of the study, it was decided to integrate the payment mechanism of the concerned Departments/ agencies with the proposed online mechanism to simplify and speed up the issue of clearances in the State. Government have also directed Kerala Water Authority to submit proposals for simplifying the procedure for obtaining water connections for both Industrial and non-domestic purposes and making the whole process transparent. KSIDC has proposed that Kerala Water Authority has to simplify the process for obtaining new connections and publish the related rules and references in Kerala Water Authority website.

Kerala Water Authority was asked to design and implement an integrated system that allows online application submission, payment, tracking and monitoring without the

need for a physical touch point for document submission and verification so that all applications are submitted online for new water connection service.

The Authority, vide resolution 10591 dated 27/09/2017, had resolved to amend the water supply regulations in tune with the system of online application and simplify connection procedure. It was directed to study the systems in similar organizations like KSEB and to introduce a procedure for replacing the agreement with a declaration till the amendment of relevant Regulation is effected. On lines similar to KSEB, an undertaking to be furnished by the applicant for obtaining new water connection in lieu of agreement was prepared and placed before the Board in its 407<sup>th</sup> meeting for examination and approval.

The Authority, vide Resolution No. 10799 dated 28/11/2018, resolved to approve the procedural modification suggested and directed to issue a proceedings for replacing the agreement with the said undertaking, till the regulation is amended suitably.

In view of the above, orders are hereby issued that an undertaking in the format given below only is required from the applicant for obtaining new water connections, instead of agreement in Stamp paper, till amendment in this regard to the Kerala Water Authority (Water Supply) Regulations 1991 is made .

### Undertaking

I.....Son/Daughter of .....

in..... (address),.....village.....Taluk .....

District hereby declare that I have attained 18 years of age and that the information provided by me in the application is true, that there are no orders of Court/Government restricting grant of water connection to the premise I have applied for, that I have carefully read and understood the relevant provisions pertaining to Kerala Water Supply and Sewerage Act,1986, Kerala Water Authority(Water Supply) Regulations, 1991 and its amendments and other relevant statutory provisions and I agree to abide by the said provisions and its amendments made from time to time and other Rules, Regulations and

Statutes relating to the supply of drinking water by Kerala Water Authority, through this undertaking. I shall remit the water charges when demanded as per rules and I understand that I am bound to remit minimum water charges as per the prevailing tariff as long as the water connection in my name is not disconnected physically. I shall own the responsibility of security and safe custody of the water meter and other installations and I shall not indulge in any activity that might result in misuse of water and I shall take all necessary steps for efficient use of water supplied and to eliminate wastage. I shall agree to indemnify the Authority from any loss, damage and cost of litigation which the Authority might incur on account of providing water connection to me as per this undertaking.

Signature of Applicant

Sd/-

MANAGING DIRECTOR

Forwarded by order



Data Base Administrator

To

All Chief Engineers/ Superintending Engineers/ Executive Engineers

Copy to : PA to MD/ TM/AM/ CA to FM&CAO/ CE(HRD&GI)/ CE(Projects)/  
Secretary/ DCE(GI)/ (Vig)/ (TMU)/(OP)/(Works)/ (Mtg)/ (Plg)/ Sr.AO/RAO/ File/ SF.