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KERALA WATER AUTHORITY

Jalabhavan

Thiruvananthapuram-695033

Kerala

No. 1982/LDC I(DBU)/2021/KWA

Dated: 08.09.2021

From

The Managing Director

To

The Additional Chief Secretary,
Water Resources Department,
Govt. of Kerala, Secretariat,
Thiruvananthapuram.

Sir,

Sub:- Elimination of physical touch point between Applicant/Consumer and Department -
Elimination of execution of agreement in Stamp Paper for sewerage/ water
connection - reg

Ref:- Resolution No.11162 of the 420th Board Meeting held on 23/07/2021

Government of India has been ranking States based on Ease of Doing Business and also in getting timely clearances. The states had been ranked based on the parameters in the Business Reforms Action Plan (BRAP). Department of Industrial Policy and Promotion(DIPP), Government of India has released an action plan for implementation of the recommendations on Ease of Doing Business. Accordingly, Government of Kerala through KSIDC has proposed to implement Online transformation of services - offering services online without any physical touch point for application submission, fee payment, downloading of certificates etc and providing the facility for third party verification of approvals granted to an establishment.

Government of Kerala had directed KSIDC to undertake a study to reform the existing rules and acts related to clearance procedures for starting an enterprise under the "Ease of Doing Business" (EoDB) initiatives in Kerala. KSIDC has proposed that Kerala Water Authority has to simplify the process for obtaining sewerage connection and services related to water connection. Kerala Water Authority was asked to design and implement an integrated system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for



document submission and verification so that all applications are submitted online for sewerage connections and services related to water connection. In Kerala Water Authority an applicant has to physically execute an agreement in stamp paper for sewerage connection and consumer services related to water connection. To comply with Ease of Doing Business policy, This scenario is to be eliminated.

The above details were placed before the Board Meeting of Authority for consideration. The Authority in its 420th meeting held on 23/07/2021, as per Resolution No.11162, resolved to eliminate the execution of agreement in stamp paper in the procedure of obtaining sewerage connection and consumer services related to water connection. Only an undertaking will be required in place of agreement.

Hence, it is requested to accord sanction to eliminate the execution of agreement in stamp paper in the procedure of obtaining sewerage connection and consumer services related to water connection.

Yours faithfully,
SETHUKUMAR S
Chief Engineer (HRD&GL)
(For The Managing Director)

