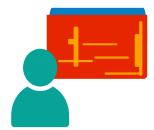
Process flow of New Water Connection



CONSUMER

Register and Login. Apply for new water connection and upload the required documents



AE





REE



Approve or return Non domestic Application to AE

Verify application and assign to field officer.

Field officer visit field, calculate estimate, submit report to AE

Approve or reject the Application



Approve or return Industrial, Flat and Special connection Application to AE



Consumer

Consumer receives the intimation to pay the bill amount



ΑE

Verify payment and assign to plumber



PLUMBER

Received work order from AE



Field officer

Verify and Upload work completion certificate