



കേരള ഗസറ്റ് KERALA GAZETTE

അസാധാരണം EXTRAORDINARY

ആധികാരികമായി പ്രസിദ്ധപ്പെടുത്തുന്നത്
PUBLISHED BY AUTHORITY

വാല്യം 13 Vol. XIII	തിരുവനന്തപുരം, വെള്ളി Thiruvananthapuram, Friday	2024 ജൂൺ 07 07th June 2024 1199 ഇടവം 24 24th Idavam 1199 1946 ജ്യേഷ്ഠം 17 17th Jyaishta 1946	നമ്പർ No.	1804
------------------------	---	---	--------------	------

KERALA WATER AUTHORITY

NOTIFICATION

KWA/JB/E1/9387/2012

Dated, Thiruvananthapuram, 6th June, 2024

In exercise of the powers conferred under Section 3 of Kerala State Right to Service Act, 2012 (Act 18 of 2012) the Head of Kerala Water Authority hereby notify the service mentioned in the schedule below to be the services that will be rendered by the Kerala Water Authority and also notify the Designated Officers, First Appellate Authority, Second Appellate Authority and he stipulated time limit, in respect of such services. The directions in Rule 6 of the Kerala State Right to services Rules 2012 is applicable to Kerala Water Authority also.



Sl: No	Service		Stipulated Time Limit	Designated Officer	1 st Appellate Authority	II Appellate Authority
1	2		3	4	5	6
1.	Providing Water Connection	Urban Area	15 days	Assistant Executive Engineer	Executive Engineer	Superintending Engineer
		Rural Area	30 days	Assistant Executive Engineer	Executive Engineer	Superintending Engineer
2.	Sewerage Connection		60 days	Assistant Executive Engineer	Executive Engineer	Superintending Engineer
3.	Shifting of Domestic Connection		15 days	Assistant Executive Engineer	Executive Engineer	Superintending Engineer
4.	Disconnection of Domestic / Non-Domestic Connection (on request of consumer)		15 days	Assistant Executive Engineer	Executive Engineer	Superintending Engineer
5.	Reconnection of Domestic / Non-Domestic Connection.		15 days	Assistant Executive Engineer	Executive Engineer	Superintending Engineer



6.	Change of Ownership / Changing of Category of Connection.	15 days	Assistant Executive Engineer	Executive Engineer	Superintending Engineer
7.	Meter Reading / Complaint Redressal.	30 days	Assistant Executive Engineer	Executive Engineer	Superintending Engineer
8.	Sewerage Connection change of ownership.	15 days	Assistant Executive Engineer	Executive Engineer	Superintending Engineer
9.	Water sample of private wells Quality test. (Physical and Chemical)	10 days	Assistant Executive Engineer	Executive Engineer / Quality Control Division	Chief Engineer

ANIE JULA THOMAS., IAS
Managing Director,
Kerala Water Authority

Explanatory Note

(This does not form part of the notification, but is intended to indicate its general purport)

Section 3 of the Kerala State Right to Service Act, 2012 (18 of 2012) empowers, every Departments of the Government, Heads of Departments, Local Self Government Institutions and Statutory Bodies to notify in the Gazette, the services, that will be rendered by each of them, along with details of stipulated time limit, Designated Officers, First Appellate Authority and the Second



Appellate Authority. The Government have decided to notify the services to be rendered by the Kerala Water Authority and the Officers in respect of such services as stipulated in the said section. The Kerala Water Authority had notified the above said services on 08th April 2013 vide notification number KWA/JB/E1/9387/2012.

The notification is intended to achieve the said purpose.

