



KERALA WATER AUTHORITY

Jalabhavan
Thiruvananthapuram – 695033
Kerala – India

'ജലം ജീവാമൃതം'

PROCEEDINGS OF THE MANAGING DIRECTOR

Sub:- Strengthening the IT team of KWA – Including KWA permanent employees to the IT team-
Reg

Kerala Water Authority

No: 32395/LDC VI (IT)/2022/KWA (I)

Dated, Thiruvananthapuram, 17.03.2023

- Ref:-
- 1) Order No. KWA/JB/E1/17509/2018 Dated 17/11/2018 of the MD, KWA
 - 2) Order No: 2814/DBA/2016/KWA, Dated: 22.08.2016 of CE (HRD& GL), KWA
 - 3) Order No: KWA/JB/E1/17509/2018 Dated: 22.07.2019 of CE (HRD& GL), KWA

Order

Kerala Water Authority is moving at fast pace in becoming a complete digitally governed organization - which provides all its services digitally to consumers and becoming a complete green and paper-less organisation.

KWA has already developed IT Projects for billing, online payment, providing new water and sewerage connection, connection related consumer services, Quality testing payment, Contractor licensing etc. using the in-house resources. Many new applications and integrations are in the pipeline at various stages of development. All these works are meant for realizing the organizational mission and vision of being consumer friendly organization by incorporating the state of the art services at finger tips with quality using cutting edge technology. We have covered major milestones towards the organizational goal and few are under progress . Timely completion of these initiatives are equally important for achieving the said goal, a development model is desirable comprising a good IT team with right blend of in-house manpower - both at Head Office and virtual team across the state along with a team of contract staff. A development team comprising of the above blend is responsible for the development and support of the various applications for KWA.



Strengthening the IT cadre of KWA is very important to face the new challenges in the fast changing digital world. The below mentioned IT qualified employee working as Draftsman Grade II in PH Sub Division Ponnani is hereby attached to the IT cadre of KWA and will be a part of the IT team to work with the existing IT team in all software development/ support activities. He will be working exclusively on the IT activities and will be left out of their current duties. The controlling officers shall distribute the duties performed by them accordingly so that this arrangement will not affect the smooth functioning of the office. He also will have the privilege to work from his office of choice and will get protection from transfers. Required trainings both in-house and external will be imparted to him as per the requirement.

The duty assignments and work of the IT team will be strictly monitored by the HO IT team and approved certificates of attendance have to be sent to the respective office for salary processing. Attendance from 21st of last month to 20th of current month to be considered as a month and same to be submitted in the respective office before 22nd of every month. Controlling officer of the respective office shall do necessary arrangements for providing working space, PCs, Laptops and other facilities like connectivity etc to him. If a transfer becomes inevitable, then it shall be done after getting concurrence from the Secretary, KWA so as to ensure smooth functioning of IT activities and to maintain business continuity.

SL NO	NAME	OFFICE NAME	DESIGNATION	MOBILE NUMBER	COURSE	EXPERIENCE
1	Ayyoob V.M	P.H Subdivision, Ponnani	DraftsmanGr II	9995124675	ITI, Draftsman CIVIL	Server management

(Sd)

Managing Director

To

1. The incumbent
2. Secretary, KWA
3. CE(NR)
4. SE PHC Malappuram.

Copy To

1. PA to MD/ PA to TM/ PA to AM/ CE(HRD&GL)/ FM& CAO/ DCE(GL)/ DCE(Vig)/ AO(Admin)/E1/ E4(B)

