Family Health Plan Insurance TPA Limited FHPL-MI-FT-01				
Corporate Name	Kerala Water Authority (Pensioners)			
Policy No	441200/48/2023/64			
Policy Plan Period	1-Apr-22		31-Mar-23	
Claim Analysis Report As on :		•	6-Mar-23	
STATUS	NUMBER	Claimed Amount	Incurred Amount	
Reported	1,176	75,574,210	0	
SETTLED	977	64,311,219	49,397,745	
OUTSTANDING	87	6,388,184	4,178,470	
Registration	0	0	0	
For Adjudication	0	0	0	
Query to Hospital	1	126,600	103,272	
Query to Member	3	1,078,326	275,168	
Query Response (M)	0	0	0	
Query Response (H)	0	0	0	
First Reminder-Hospital	0	0	0	
First Reminder-Member	2	130,857	130,857	
Second Reminder-Member	0	22,189	22,189	
Second Reminder-Hospital	1	63,244	51,024	
Third Reminder-Member	0	0	0	
Third Reminder-Hospital	0	0	0	
For Bill Entry	0	0	0	
From CRM	0	0	0	
Refer to CRM	1	34,502	29,204	
For Investigation	0	0	0	
Sent for Audit	0	0	0	
Investigation Done	0	0	0	
Audit Return	0	0	0	
For Audit	5	154,003	139,912	
Refer to Insurer	4	151,182	147,650	
Insurer Response	0	0	0	
For Payment	4	408,244	236,843	
For Settlement	8	840,798	622,962	
Open Preauth	58	3,378,239	2,419,389	
REJECTED & CLOSED	112	4,874,807	0	

INCURRED CLAIMS RATIO			
STATUS	NUMBER	AMOUNT	
PAID	977	49,397,745	
OUTSTANDINGS	87	4,178,470	
PRORATA PREMIUM		44,919,957	
ICR		119.27%	
TOTAL PREMIUM		48,365,145	
ICR		110.77%	