

Family Health Plan Insurance TPA Limited    FHPL-MI-FT-01			
Corporate Name	Kerala Water Authority (Pensioners)		
Policy No	441200/48/2022/56		
Policy Plan Period	1-Apr-21		31-Mar-22
Claim Analysis Report As on :			28-Mar-22
STATUS	NUMBER	Claimed Amount	Incurred Amount
REPORTED	1,091	72,732,878	48,130,262
SETTLED	884	58,731,329	43,247,603
OUTSTANDING	103	4,882,659	4,882,659
Registration	0	0	0
For Adjudication	4	233,302	224,958
Query to Hospital	4	399,683	261,372
Query to Member	1	27,765	27,765
Query Response (M)	0	0	0
Query Response (H)	0	0	0
First Reminder-Hospital	2	331,613	181,263
First Reminder-Member	0	0	0
Second Reminder-Member	12	808,175	419,848
Second Reminder-Hospital	1	113,021	107,106
Third Reminder-Member	0	0	0
Third Reminder-Hospital	0	0	0
For Bill Entry	0	0	0
From CRM	0	0	0
Refer to CRM	0	0	0
For Investigation	0	0	0
Investigation Done	0	0	0
Audit Return	0	0	0
For Audit	6	210,424	194,401
Refer to Insurer	1	19,339	19,339
Insurer Response	0	0	0
For Payment	13	834,809	736,289
For Settlement	31	2,528,285	1,343,917
Open Preauth	28	1,893,106	1,366,401
REJECTED & CLOSED	104	6,602,027	0
INCURRED CLAIMS RATIO			
STATUS	NUMBER	AMOUNT	
PAID	884	43,247,603	
OUTSTANDINGS	103	4,882,659	
PRORATA PREMIUM		37,250,745	
ICR		129.21%	
TOTAL PREMIUM		37,663,496	
ICR		127.79%	