

Family Health Plan Insurance TPA Limited FHPL-MI-FT-01			
Corporate Name	Kerala Water Authority (Pensioners)		
Policy No	441200/48/2023/64		
Policy Plan Period	1 Apr 22		31 Mar 23
Claim Analysis Report As on :			3 Oct 22
STATUS	NUMBER	Claimed Amount	Incurred Amount
Reported	623	3,86,94,384	0
SETTLED	448	2,90,50,696	2,26,22,837
OUTSTANDING	130	79,72,427	65,51,968
Registration	0	0	0
For Adjudication	1	2,37,223	1,74,259
Query to Hospital	1	1,26,705	1,24,260
Query to Member	4	1,77,701	1,77,701
Query Response (M)	1	31,500	31,500
Query Response (H)	0	0	0
First Reminder-Hospital	0	0	0
First Reminder-Member	0	0	0
Second Reminder-Member	7	2,86,915	2,86,915
Second Reminder-Hospital	3	3,41,422	2,73,280
Third Reminder-Member	0	0	0
Third Reminder-Hospital	0	0	0
For Bill Entry	6	2,70,683	2,65,778
From CRM	0	0	0
Refer to CRM	0	10,371	10,371
For Investigation	0	0	0
Sent for Audit	0	0	0
Investigation Done	0	0	0
Audit Return	0	0	0
For Audit	5	1,53,049	1,53,049
Refer to Insurer	6	3,15,738	3,10,926
Insurer Response	0	0	0
For Payment	4	7,84,370	5,30,317
For Settlement	13	5,33,550	4,99,857
Open Preauth	79	47,03,200	37,13,755
REJECTED & CLOSED	45	16,71,261	0
INCURRED CLAIMS RATIO			
STATUS	NUMBER	AMOUNT	
PAID	448	2,26,22,837	
OUTSTANDINGS	130	65,51,968	
PRORATA PREMIUM		2,40,96,980	
ICR		121.07%	
TOTAL PREMIUM		4,75,42,690	
ICR		61.37%	