

| Family Health Plan Insurance TPA Limited FHPL-MI-FT-01 |                                     |                |                 |
|--|-------------------------------------|----------------|-----------------|
| Corporate Name   | Kerala Water Authority (Pensioners) |                |                 |
| Policy No  | 441200/48/2022/56                   |                |                 |
| Policy Plan Period                                     | 1-Apr-21                            |                | 31-Mar-22       |
| Claim Analysis Report As on :                          |                                     |                | 18-Apr-22       |
| STATUS   | NUMBER                              | Claimed Amount | Incurred Amount |
| Reported   | 1,115                               | 74,332,561     | 0               |
| SETTLED  | 941                                 | 62,742,023     | 46,119,934      |
| OUTSTANDING  | 67                                  | 4,909,711      | 3,215,633       |
| Registration   | 0                                   | 0              | 0               |
| For Adjudication                                       | 0                                   | 0              | 0               |
| Query to Hospital                                      | 0                                   | 0              | 0               |
| Query to Member  | 1                                   | 69,008         | 69,008          |
| Query Response (M)                                     | 0                                   | 0              | 0               |
| Query Response (H)                                     | 0                                   | 0              | 0               |
| First Reminder-Hospital                                | 0                                   | 0              | 0               |
| First Reminder-Member                                  | 1                                   | 34,512         | 34,512          |
| Second Reminder-Member                                 | 11                                  | 384,868        | 262,686         |
| Second Reminder-Hospital                               | 2                                   | 320,140        | 172,954         |
| Third Reminder-Member                                  | 0                                   | 0              | 0               |
| Third Reminder-Hospital                                | 0                                   | 0              | 0               |
| For Bill Entry   | 0                                   | 0              | 0               |
| From CRM   | 0                                   | 0              | 0               |
| Refer to CRM   | 2                                   | 60,000         | 60,000          |
| For Investigation                                      | 0                                   | 0              | 0               |
| Sent for Audit   | 0                                   | 0              | 0               |
| Investigation Done                                     | 0                                   | 0              | 0               |
| Audit Return   | 0                                   | 0              | 0               |
| For Audit  | 1                                   | 49,511         | 49,511          |
| Refer to Insurer                                       | 3                                   | 112,714        | 112,714         |
| Insurer Response                                       | 0                                   | 0              | 0               |
| For Payment  | 15                                  | 600,902        | 556,773         |
| For Settlement   | 22                                  | 2,479,255      | 1,322,310       |
| Open Preauth   | 9                                   | 798,801        | 575,165         |
| REJECTED & CLOSED                                      | 107                                 | 6,680,827      | 0               |
|  |                                     |                |                 |
| INCURRED CLAIMS RATIO                                  |                                     |                |                 |
| STATUS   | NUMBER                              | AMOUNT         |                 |
| PAID   | 941                                 | 46,119,934     |                 |
| OUTSTANDINGS   | 67                                  | 3,215,633      |                 |
|  |                                     |                |                 |
|  |                                     |                |                 |
|  |                                     |                |                 |
|  |                                     |                |                 |
| TOTAL PREMIUM  |                                     | 37,663,496     |                 |
| ICR  |                                     | 130.99%        |                 |
|  |                                     |                |                 |

Note : Claim - Resettlement & pre/post claims are not considered as separate claims count, but amounts are c

**onsidered.**