

Family Health Plan Insurance TPA Limited FHPL-MI-FT-01			
Corporate Name	Kerala Water Authority (Pensioners)		
Policy No	441200/48/2023/64		
Policy Plan Period	1-Apr-22		31-Mar-23
Claim Analysis Report As on :			12-Sep-22
STATUS	NUMBER	Claimed Amount	Incurred Amount
Reported	541	34,243,030	0
SETTLED	406	26,754,906	20,641,776
OUTSTANDING	95	5,999,580	4,947,013
Registration	0	0	0
For Adjudication	5	359,396	296,432
Query to Hospital	0	0	0
Query to Member	1	30,418	30,418
Query Response (M)	0	0	0
Query Response (H)	0	0	0
First Reminder-Hospital	0	0	0
First Reminder-Member	1	42,636	42,636
Second Reminder-Member	9	451,943	451,943
Second Reminder-Hospital	2	298,838	235,000
Third Reminder-Member	0	0	0
Third Reminder-Hospital	0	0	0
For Bill Entry	2	131,222	131,079
From CRM	0	0	0
Refer to CRM	0	4,700	4,700
For Investigation	0	0	0
Sent for Audit	0	0	0
Investigation Done	0	0	0
Audit Return	0	0	0
For Audit	9	679,355	573,669
Refer to Insurer	2	131,884	118,231
Insurer Response	0	0	0
For Payment	1	12,366	11,399
For Settlement	3	311,857	282,377
Open Preauth	60	3,544,965	2,769,129
REJECTED & CLOSED	40	1,488,544	0
INCURRED CLAIMS RATIO			
STATUS	NUMBER	AMOUNT	
PAID	406	20,641,776	
OUTSTANDINGS	95	4,947,013	
PRORATA PREMIUM		21,361,647	
ICR		119.79%	
TOTAL PREMIUM		47,542,690	
ICR		53.82%	