

Family Health Plan Insurance TPA Limited FHPL-MI-FT-01			
Corporate Name	Kerala Water Authority (Pensioners)		
Policy No	441200/48/2023/64		
Policy Plan Period	1-Apr-22		31-Mar-23
Claim Analysis Report As on :			5-Dec-22
STATUS	NUMBER	Claimed Amount	Incurred Amount
Reported	852	53,342,447	0
SETTLED	667	43,427,132	33,892,732
OUTSTANDING	110	6,769,598	5,116,055
Registration	0	0	0
For Adjudication	2	56,173	56,063
Query to Hospital	0	0	0
Query to Member	2	35,904	35,904
Query Response (M)	0	0	0
Query Response (H)	0	0	0
First Reminder-Hospital	1	44,821	39,278
First Reminder-Member	1	16,990	16,990
Second Reminder-Member	6	325,602	193,772
Second Reminder-Hospital	3	130,591	122,794
Third Reminder-Member	0	0	0
Third Reminder-Hospital	0	0	0
For Bill Entry	2	30,045	30,045
From CRM	0	0	0
Refer to CRM	0	12,859	12,859
For Investigation	0	0	0
Sent for Audit	0	0	0
Investigation Done	0	0	0
Audit Return	1	16,225	16,225
For Audit	12	1,066,289	829,174
Refer to Insurer	2	225,746	201,831
Insurer Response	0	0	0
For Payment	5	640,549	449,234
For Settlement	12	712,938	553,619
Open Preauth	61	3,454,866	2,558,267
REJECTED & CLOSED	75	3,145,717	0
INCURRED CLAIMS RATIO			
STATUS	NUMBER	AMOUNT	
PAID	667	33,892,732	
OUTSTANDINGS	110	5,116,055	
PRORATA PREMIUM		32,861,797	
ICR		118.71%	
TOTAL PREMIUM		48,365,145	
ICR		80.65%	