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KERALA WATER AUTHORITY

Jala Bhavan
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Kerala, India.

No.KWA/HO/RMC/R1/500/2019

Dated: 27/02/2020

CIRCULAR

Sub: KWA-RMC-District Level Revenue Adalath, Connection Melas 2019-20 and settlement of unidentified connections - Streamlining of procedures – Modified orders issued - Reg.

- Ref:**1. This office Circular No. KWA/HO/RMC/R1/500/2019 dated.05/02/2020.
2. Review meeting conducted by the Technical Member on 25.02.20 at CWEd, Thiruvananthapuram participated by all Chief Engineers, Superintending Engineers, Executive Engineers.
3. AG's Information System Audit on e-Abacus in Kerala Water Authority for the period from 2012-13 to 2016-17.

Detailed instructions and procedures for conducting state wide revenue Adalath are issued as per circular cited as 1st above. In the review meeting conducted on 25.02.2020 at the CWEd, Thiruvananthapuram, Revenue Adalath was also discussed. During the deliberations, many of the Superintending Engineers and Executive Engineers suggested to reduce the number of years cited in the Circular for removing the unidentified consumers from the e-Abacus. It was suggested to reduce the number of years from 20 to 12 More over the powers of waiver amount

of Adalath Sub bench as well as the Adalath bench was also discussed.

Based on the suggestions put forward in the meeting the following modifications are issued.

- (a) In para 1.1 to guidelines for settling unidentified connections, the number of years is modified as "fifteen" instead of "twenty".
- (b) In addition on genuine cases, any connections which are found included in the e-Abacus erroneously, shall be removed by placing before the Adalath bench.
- (c) Para 2.2 to constitution of Adalath bench and guidelines for conducting Adalath 2019-20 is substituted with "*The Sub Bench shall be authorized to exercise the powers stated (1) above in cases of Domestic consumers involving waiver up to Rs.2,00,000/- (Two Lakh Only) and Non Domestic consumers involving waiver up to 2,00,000/- (Two Lakh Only) based strictly on the factors for computing water charges mentioned below*".
- (d) Para 4.5 to constitution of Adalath bench and guidelines for conducting Adalath 2019-20 is substituted with "*Sub Committees shall be formed for disposing complaints at the Executive Engineer level. This committee shall consist of the Executive Engineer, Revenue Officer, Assistant Executive Engineer, Assistant Engineers concerned. This committee shall verify and decide upon cases of Domestic consumers involving waiver up to Rs.2,00,000/- (Two Lakh Only) and Non Domestic consumers involving waiver up to 2,00,000/- (Two Lakh Only)*".
- (e) Para 5.2 to "constitution of Adalath bench and guidelines for conducting Adalath 2019-20" is substituted with "*Settlement involving waiver / write off above Rs.2,00,000/- of domestic consumers and above Rs.2,00,000/- of Non Domestic consumers should be settled only by the Adalath Bench and not by the Adalath Sub Bench*".

All other directions issued vide Circular cited 1st remain unchanged.


for **MANAGING DIRECTOR**
