

'Jalam Jeevamrutham'

PROCEEDINGS OF THE MANAGING DIRECTOR

Sub:- Kerala Water Authority – Revenue Monitoring Cell – Strengthening of Revenue Collection – Sparring of vehicle for Revenue Officers -Issue of CUG – Orders Issued - Regarding

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**KERALA WATER AUTHORITY**

No.KWA/HO/RMC/R6/475/18/II

Thiruvananthapuram Dated, 28.02.2019

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Ref:- Decision taken during the Revenue Meeting held on 04.01.2019

**ORDER**

Kerala Water Authority is an autonomous body of Government of Kerala. The main source of income is collection from water charges for which yearly collection targets are given division-wise. During the year 2018-19, revenue collection targets were given and the achievement when reviewed is not upto the marks which is partly due to the floods. As per the present practice, the field officers are given the full responsibility of revenue collection and disposal of the complaints raised by the consumers. Moreover, the increasing number of projects under KIIFB, AMRUT and World Bank apart from normal State Plan, NABARD, JICA, NRDWP schemes has over loaded the field officers especially the engineering side. A revenue meeting of all Revenue Officers was held on 04.01.2019 for discussing various issues related to revenue collection and to achieve the target. During the meeting, Revenue Officers have reported the difficulties faced by them in the revenue collection process and has reported that non-availability of vehicle in time has at many times restricted them from timely disposal of the petitions, proper site-visit, proper verification of the reading of bulk consumers, periodical inspection of revenue units, lack of communication with the defaulters, etc. To remedy the above situation, interalia, the following suggestions were raised for improving the revenue collection.

1. It has been suggested that a vehicle exclusively for the use of Revenue Officer/Divisional Accounts Officer as the case maybe will strengthen the revenue collection process.
2. It has been suggested that CUG connections for the use of Revenue Officer/Divisional Accounts Officer will ease communication with the consumers & other stake holders and improve collection.

The above suggestions were examined in detail and sanction is hereby accorded to allot a vehicle for the exclusive use of Revenue Officers/Divisional Accounts Officer

for revenue collection activities. The concerned Executive Engineers are hereby directed to make available a vehicle for this purpose. If the department vehicle is not available to be spared or where there is no department vehicle, vehicle shall be hired for this purpose as per existing rules with a monthly expenditure limit of Rs.10,000/- for the same. Vehicle shall be hired for the touring days, to avoid idling and wasteful expenditure.

The allotment of vehicles for the exclusive use of Revenue Officers/revenue purpose is expected to boost performance and revenue collection. By availing the facility, the Revenue Officers are expected to achieve the revenue collection targets. The facility is sanctioned as temporary measure and the same will be reviewed after three months based on the improvement in revenue collection in March, 2019 and April, 2019 and May, 2019.

Sanction is also accorded to provide new CUG connections to the Revenue Officers/Divisional Accounts Officers in the Revenue Divisions.

Sd/-  
Managing Director

To

The Executive Engineer,  
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Copy to All Chief Engineers/ All Superintending Engineers/Secretary, KWA

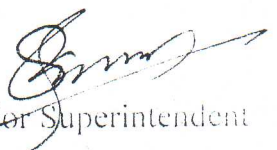
Copy to PA to MD/PA to TM/CA to FM&CAO/CE(HRD&GL)/AO(F)

Copy to Data Base Administrator for publishing the same in the website.

Copy to the Secretary, Kerala Water Authority for arranging CUG connections to Revenue Officers/Divisional Accounts Officers.

Copy to Accounts Officer, RMC for transferring the list of Revenue Officers to Secretary, Kerala Water Authority for providing CUG.

Forwarded By Order

  
Senior Superintendent