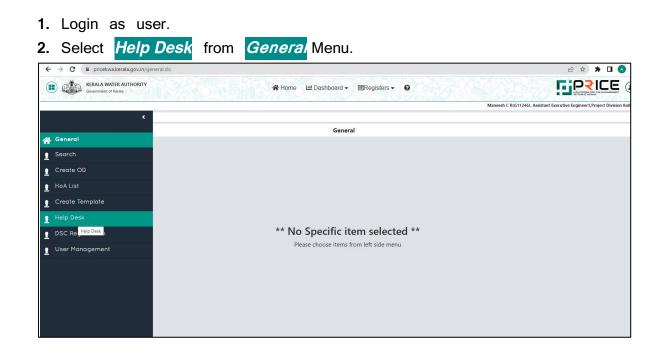
PRICE 3.0 - HELPDESK MODULE

- The Helpdesk module in PRICE 3.0 is enabled for all users. Users can report their issues directly through Helpdesk available in the *General* Menu.
- Provision to include screen shots while reporting the issue is also available. Instructions to use Helpdesk is enclosed.



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4. Save the content (click on Save button - bottom right corner).

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Government of Kerala	☆ Home Led Dashboard → I III Registers →	
	Maneesh	C R(G11246), Assistant Executive Engineer1, Project Division Kollam
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5. Click on *Actions* tab on the bottom left corner and *Forward* the issue to Dept. Admin.

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- 6. The Dept. Admin will check the issue and revert back through Helpdesk.
- 7. The user can check the Helpdesk to know the status of the issue reported.
- 8. If any documents are sought by the Dept. Admin, it can be resubmitted in 'Add extra'.

NODAL OFFICER PRICE 3.0, KWA

