

| Family Health Plan Insurance TPA Limited FHPL-MI-FT-01 | | | |
|--------------------------------------------------------|-------------------------------------|-------------------|-------------------|
| Corporate Name | Kerala Water Authority (Pensioners) | | |
| Policy No | 441200/48/2022/56 | | |
| Policy Plan Period | 1-Apr-21 | | 31-Mar-22 |
| Claim Analysis Report As on : | | | 3-Aug-21 |
| STATUS | NUMBER | Claimed Amount | Incurred Amount |
| REPORTED | 306 | 22,208,467 | 14,203,499 |
| SETTLED | 131 | 7,884,430 | 6,268,832 |
| OUTSTANDING | 159 | 7,934,667 | 7,934,667 |
| Registration | 0 | 0 | 0 |
| For Adjudication | 7 | 496,825 | 444,904 |
| Query to Hospital | 0 | 0 | 0 |
| Query to Member | 2 | 14,961 | 14,961 |
| Query Response (M) | 0 | 0 | 0 |
| Query Response (H) | 0 | 0 | 0 |
| First Reminder-Hospital | 0 | 0 | 0 |
| First Reminder-Member | 2 | 405,494 | 394,474 |
| Second Reminder-Member | 12 | 282,338 | 282,338 |
| Second Reminder-Hospital | 6 | 2,149,122 | 488,910 |
| Third Reminder-Member | 0 | 0 | 0 |
| Third Reminder-Hospital | 0 | 0 | 0 |
| For Bill Entry | 2 | 77,935 | 77,935 |
| From CRM | 2 | 276,220 | 259,919 |
| Refer to CRM | 3 | 254,563 | 227,237 |
| For Investigation | 0 | 0 | 0 |
| Investigation Done | 0 | 0 | 0 |
| Audit Return | 5 | 155,827 | 148,604 |
| For Audit | 1 | 70,596 | 70,596 |
| Refer to Insurer | 6 | 76,345 | 76,345 |
| Insurer Response | 0 | 0 | 0 |
| For Payment | 2 | 174,324 | 156,002 |
| For Settlement | 49 | 3,517,190 | 2,574,132 |
| Open Preauth | 60 | 5,578,782 | 2,718,310 |
| REJECTED & CLOSED | 16 | 793,515 | 0 |
| INCURRED CLAIMS RATIO | | | |
| STATUS | NUMBER | AMOUNT | |
| PAID | 131 | 6,268,832 | |
| OUTSTANDINGS | 159 | 7,934,667 | |
| PRORATA PREMIUM | | 12,512,132 | |
| ICR | | 113.52% | |
| TOTAL PREMIUM | | 36,830,066 | |
| ICR | | 38.56% | |