

Website: <http://www.kwa.kerala.gov.in>



Fax: 91-0471-2324903

Tel: 0471-2328654

## KERALA WATER AUTHORITY

Jalabhavan  
Thiruvananthapuram-695033  
Kerala

No. 6897/AEE IV (OPERATIONS)/2020/KWA

Dated: 08.07.2021

### CIRCULAR

Sub:- Service Interruption SMS and accessing of AQUALOOM software by Overseers-Reg.

- Ref :- 1. Proceedings of the Managing Director No 19198/AE1(SU)/2015/KWA dated 05.05.2021  
2. Letter No 6897/AEE IV (OPERATIONS)/2020/KWA dated 11.06.2021

As you may be aware, the Hon'ble Minister for Water Resources has announced the launch of a new application to inform consumers of interruptions in water supply via SMS. The application is fully functional and the section officers can use it to send SMS messages to customers about water supply interruptions in their region. SMS will be sent to consumers whose phone numbers are registered in the e-ABACUS system. The application can be accessed from the KWA website's "KWA Internal/SIM" section. It's also available at the following URL.

**[http://59.92.70.120:93/login\\_service](http://59.92.70.120:93/login_service)**

Using their e-ABACUS id, Assistant Engineers can log on to this system, select their scheme area and the duration of the outage, and send the message. A manual explaining the operation of the application is also attached for your reference.

It's also worth noting that AQUALOOM login access is available to all field overseers who have received CUG SIM cards. By clicking the 'ADD OVERSEER' button, Assistant Engineers can now add the CUG numbers of the individual Overseers. The supervisors can close complaints in the software.

**Leena Kumary**  
Chief Engineer (Projects and  
Operations)

To



All Chief Engineers, Superintending Engineers and Executive Engineers

Encl

Service Interruption SMS Module - Manual

Draft #17 of File 6897/AEE IV (OPERATIONS)/2020/KWA Approved by Chief Engineer (Projects and Operations) on 08-Jul-2021 01:09 PM - Page 2



The document is digitally approved. Hence signature is not needed.

## SERVICE INTERRUPTION SMS MODULE

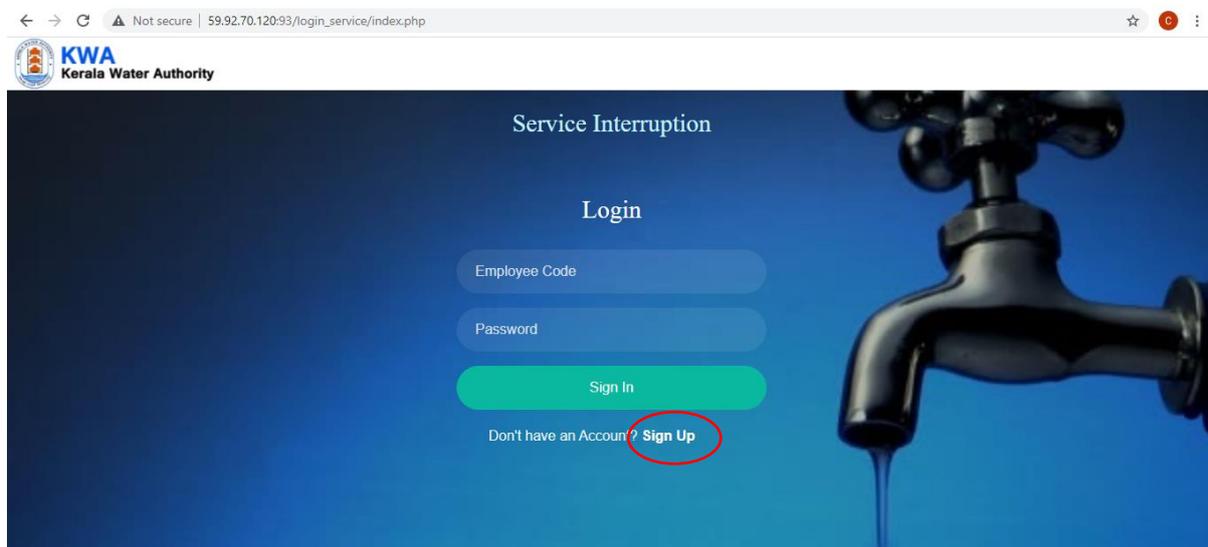
**Application for sending SMS Alert for the consumers, if any interruption for water supply occurs on any Area /Scheme**

Link: [http://59.92.70.120:93/login\\_service](http://59.92.70.120:93/login_service)

Step:1 Click on the link given above for using the application.

Step:2 A login form appears (Figure 1).

Registered Employees can login through this form for using the application.



The screenshot shows a web browser window with the URL [http://59.92.70.120:93/login\\_service/index.php](http://59.92.70.120:93/login_service/index.php). The page header includes the KWA Kerala Water Authority logo. The main content area is titled 'Service Interruption' and 'Login'. It contains two input fields: 'Employee Code' and 'Password'. Below these is a green 'Sign In' button. At the bottom, there is a link that says 'Don't have an Account? Sign Up', where 'Sign Up' is circled in red. The background of the form is a blue gradient with a close-up image of a water tap dripping water.

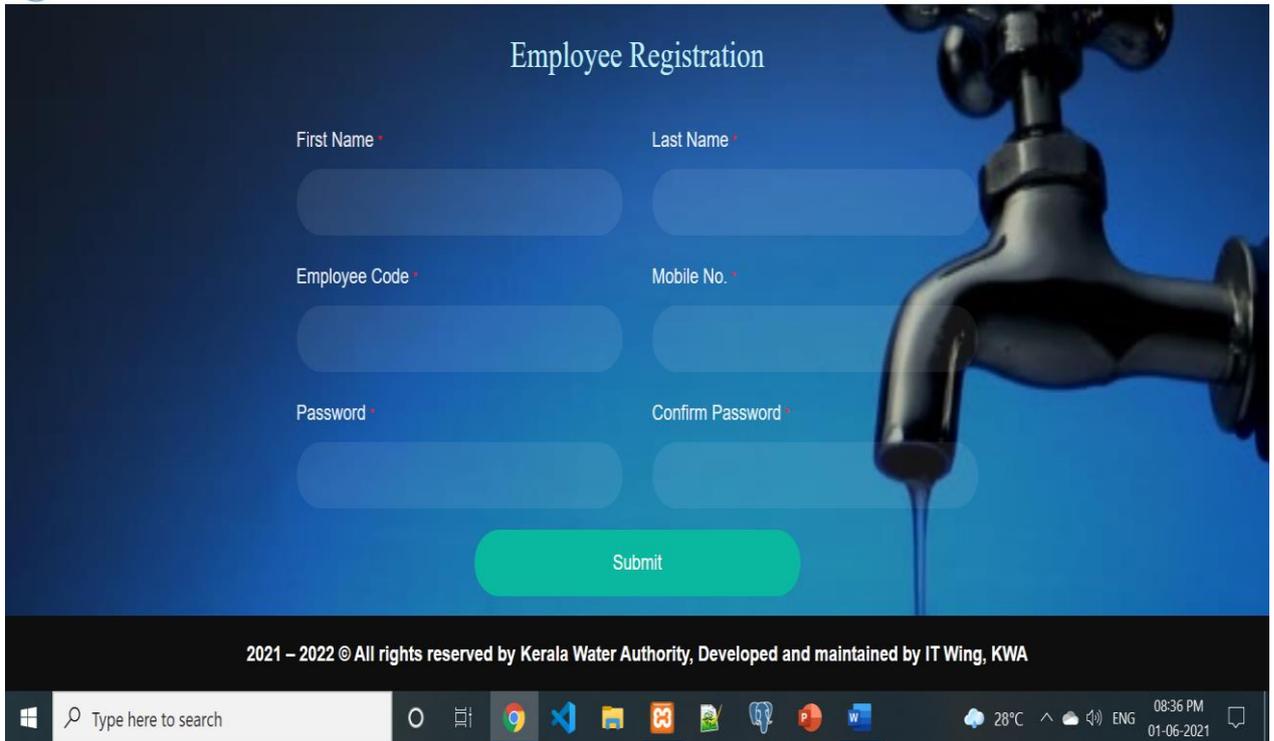
(Figure 1)

Step:3 For non-registered employees ,select **Sign Up** and enter the details to register.

Registration form (Figure 2)

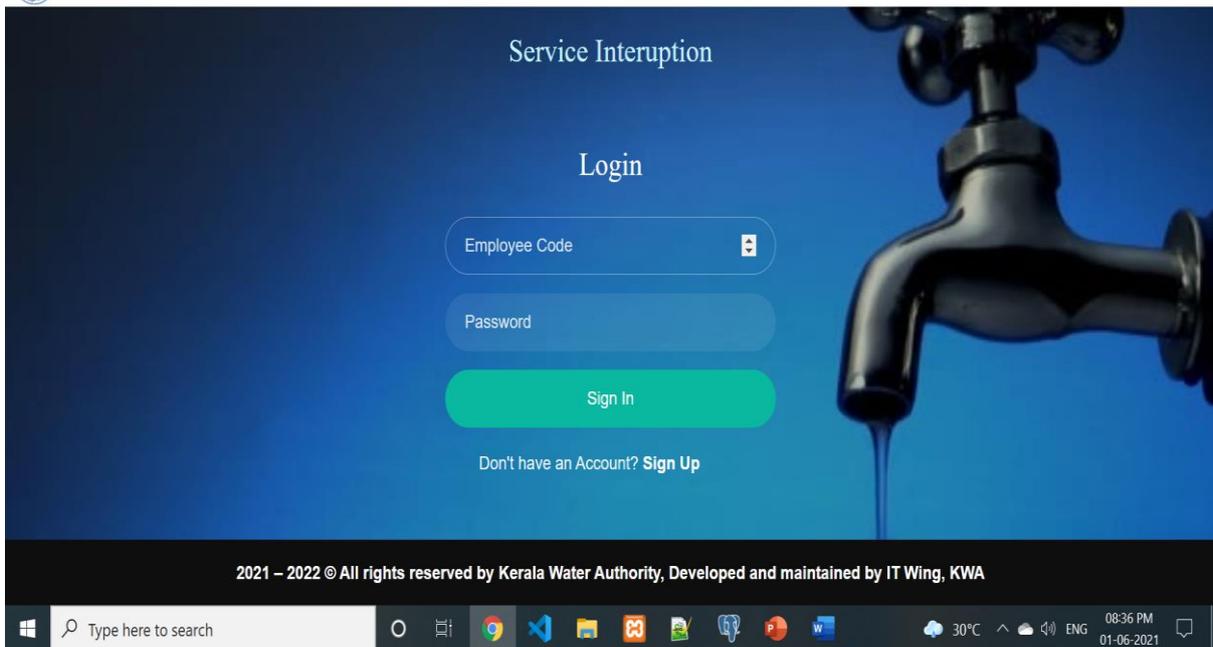
- Only Assistant Engineers and Assistant Executive Engineers are allowed to use this application
- For Registering , use the Employee code as same as in e-Abacus





(Figure 2)

[Step 4](#) Login using the registered Employee Code and Password (Figure 3)



(Figure 3)



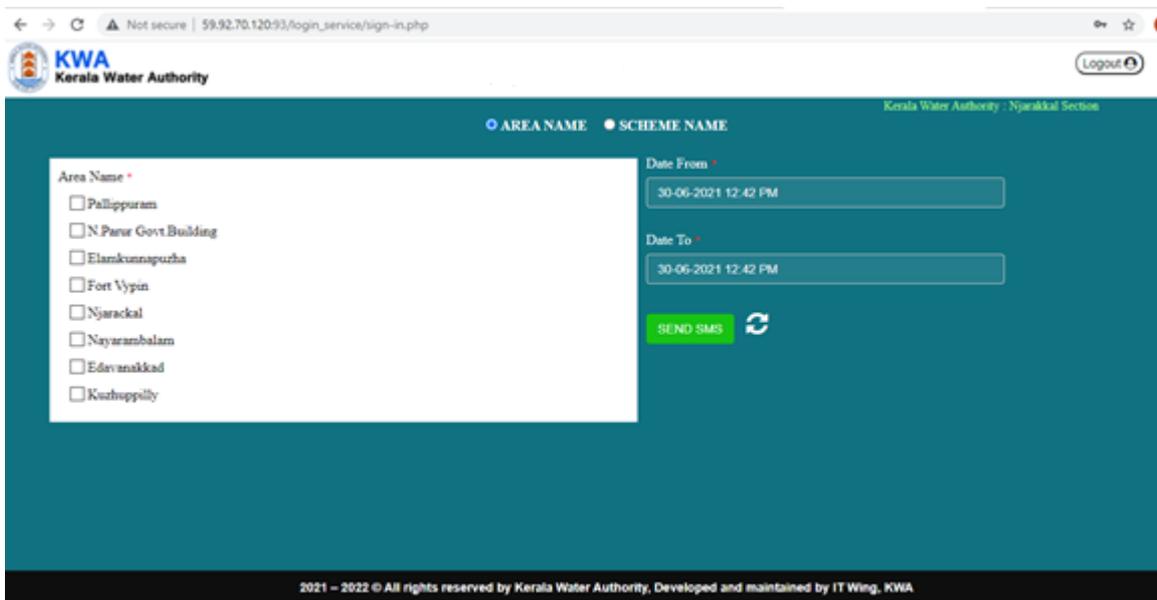
Step 5 Select 'Area Name' or 'Scheme Name'

SMS can be sending to consumers on the basis of Area or Scheme (Figure 4).



(Figure 4)

Areas and Schemes are listed out based on location of logged in Employee (Figure 5).



(Figure 5).



**Step 6** For sending the SMS, select the AREAS or SCHEMES from the list (Figure 6).

KWA Kerala Water Authority

Logout

AREA NAME SCHEME NAME

Area Name \*

- Pallippuram
- N.Parur Govt.Building
- Elamkunnappuzha
- Fort Vypin
- Njarackal
- Nayarambalam
- Edavanakkad
- Kuzhuppilly

Date From \*

30-06-2021 12:42 PM

Date To \*

30-06-2021 12:42 PM

SEND SMS

(Figure 6).

**Step 7** After selecting the AREAS or SCHEMES ,enter the date and time of interruption in the provided area using the date time picker (Figure 7 and Figure 8).

KWA Kerala Water Authority

Logout

AREA NAME SCHEME NAME

Area Name \*

- Pallippuram
- N.Parur Govt.Building
- Elamkunnappuzha
- Fort Vypin
- Njarackal
- Nayarambalam
- Edavanakkad
- Kuzhuppilly

Date From \*

30-06-2021 12:42 PM

June 2021

Su	Mo	Tu	We	Th	Fr	Sa
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	1	2	3
4	5	6	7	8	9	10

SEND SMS

(Figure 7).



AREA NAME SCHEME NAME

Area Name \*

- Pallippuram
- N.Parur Govt.Building
- Elamkunnappuzha
- Fort Vypin
- Njarackal
- Nayarambalam
- Edavanakkad
- Kuzhuppilly

Date From \*

Date To \*

Time selection dropdown showing 12:42 PM.

(Figure 8).

**Step 8** Click on 'SEND SMS' button for sending the SMS to the consumers (Figure 9).

AREA NAME SCHEME NAME

Area Name \*

- Pallippuram
- N.Parur Govt.Building
- Elamkunnappuzha
- Fort Vypin
- Njarackal
- Nayarambalam
- Edavanakkad
- Kuzhuppilly

Date From \*

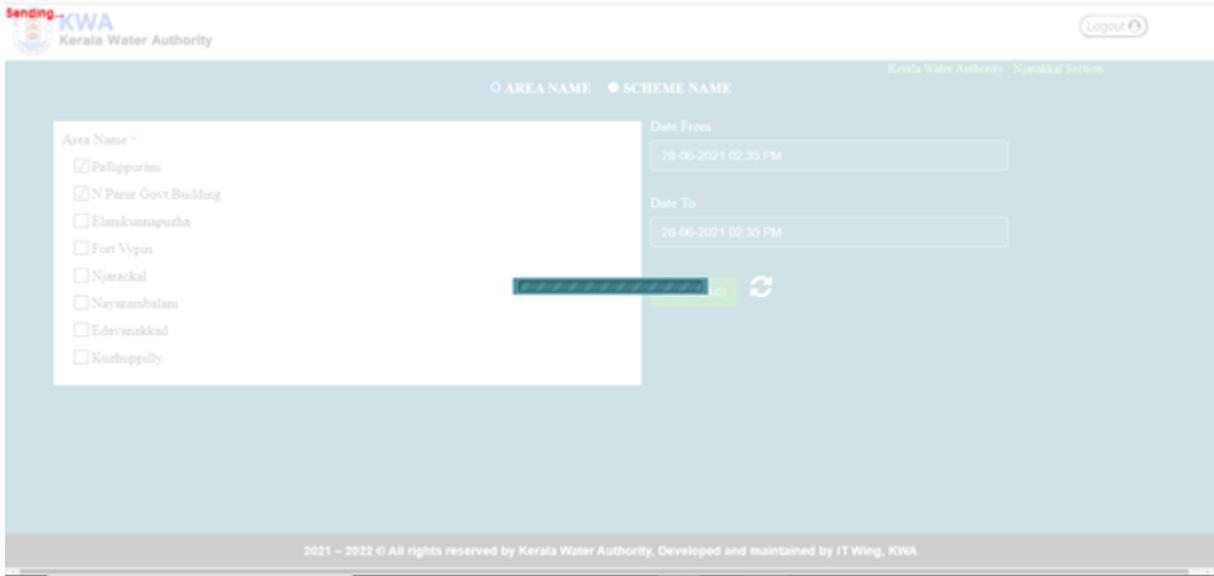
Date To \*

**SEND SMS** button circled in red.

(Figure 9)

After click on 'SEND SMS' button, Please wait until the process completes (Figure 10)





(Figure 10)

### Sample SMS template

**Water supply to your area may get interrupted from 21-05-21, 08:10 AM to 21-05-21, 06:00 PM.**

