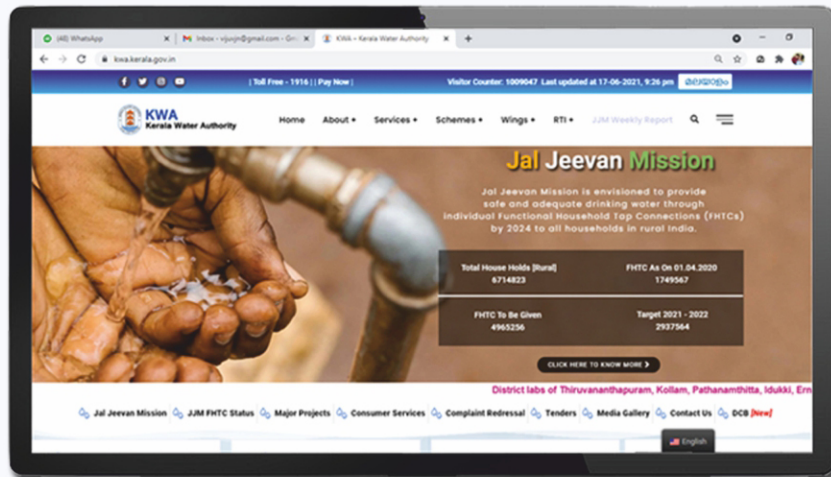


Revamped KWA Website



REVAMPED KWA WEBSITE

Inaugurated by

Sri. ROSHY AUGUSTINE

Hon'ble Minister for Water Resources
21st June 2021

Kerala Water Authority



ISSUES

KWA's former website didn't include up-to-date information. There were also no dynamic contents. The number of visitors accessing the website for information was very low.

SOLUTION

For any service organisation like KWA, having a good and user-friendly website with accurate and up-to-date information is critical. This gives the public not only legitimacy, but also a pleasant perception of the Kerala Water Authority.

BENEFIT

KWA's website now has all of the company's information, including online payment, complaint resolution, projects completed by KWA, including JJM, revenue-related information, and employee information. The redesigned website also contains information on the many services provided by KWA.

OUTCOME

The number of people visiting KWA's website has increased dramatically. Transparency and accountability in operations are also ensured by making data available to everyone in the domain.